

Re-Opening 2021

Dear Guests,

we are pleased to inform you that from May 5th, we re-open our doors. One of our highest priorities is the health, safety, and security of our guests, team members, and business partners. COVID-19 has fundamentally changed the way we live.

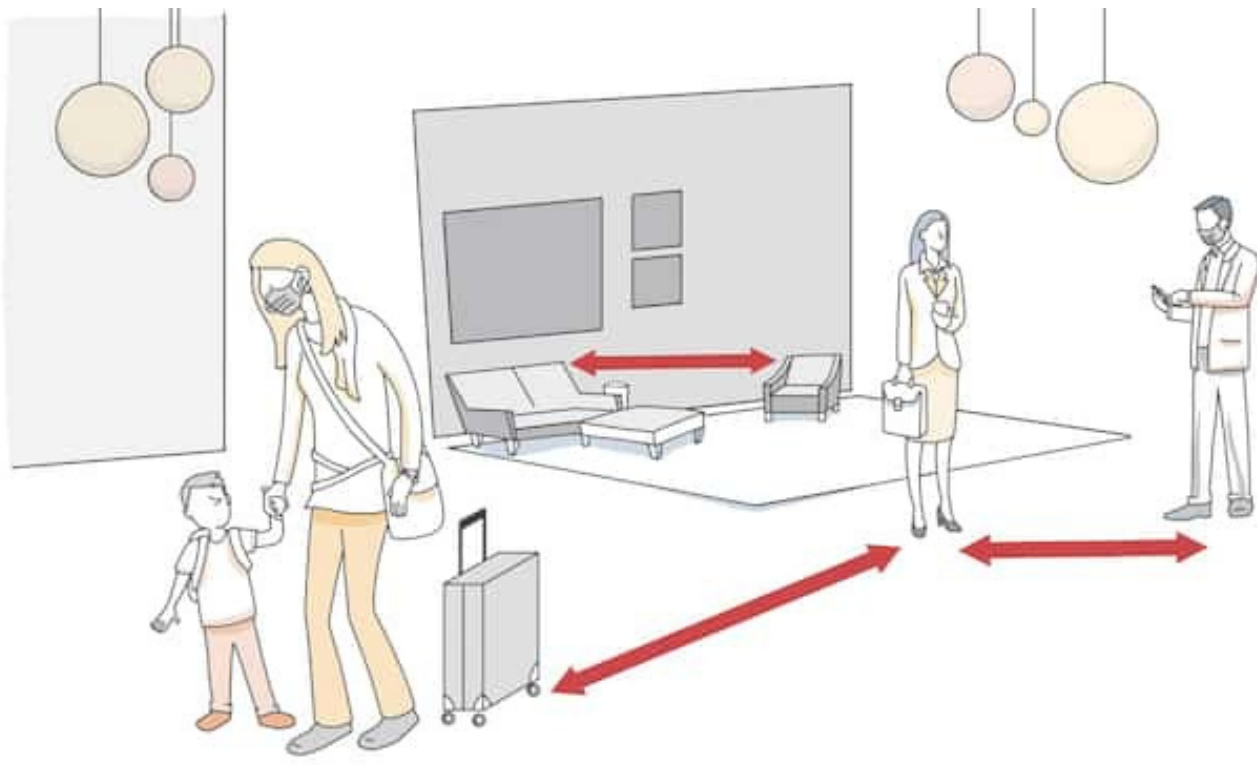
In response to this, we and a team of experts have reviewed our existing health and safety protocols, well tested in 2020. These in-depth cleanliness and disinfection protocols were created and are designed to ensure your safety and peace of mind from check-in to check-out.

What are our protocols?

Our 10-steps protocols have been introduced in 2020 to our Hotels. Deep clean and disinfection procedures, increased attention to safety in communal spaces, protective equipment, and updated training for team members are included in the well-tested protocols. These protocols describe specific processes and measures that are designed to make you feel confident when you visit us.

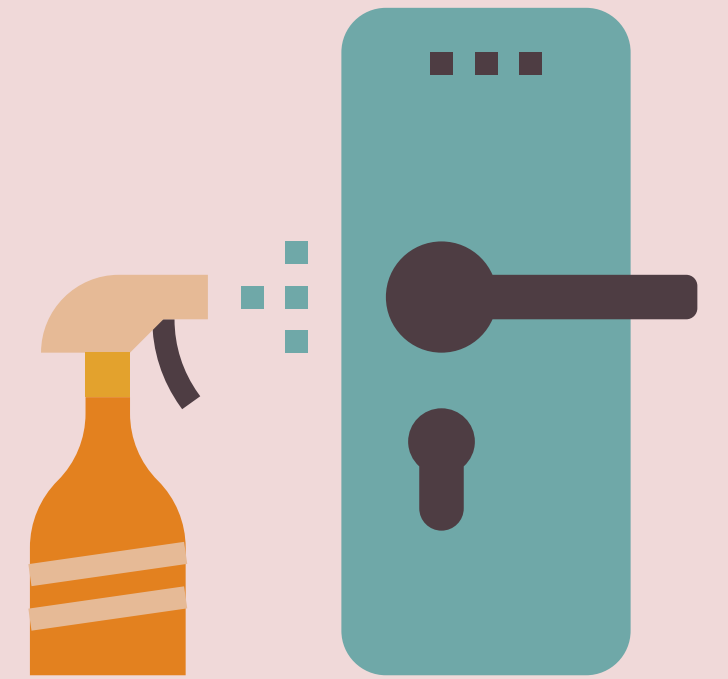
1. Physical distancing

Implement physical distancing measures during meet & greet and check in.



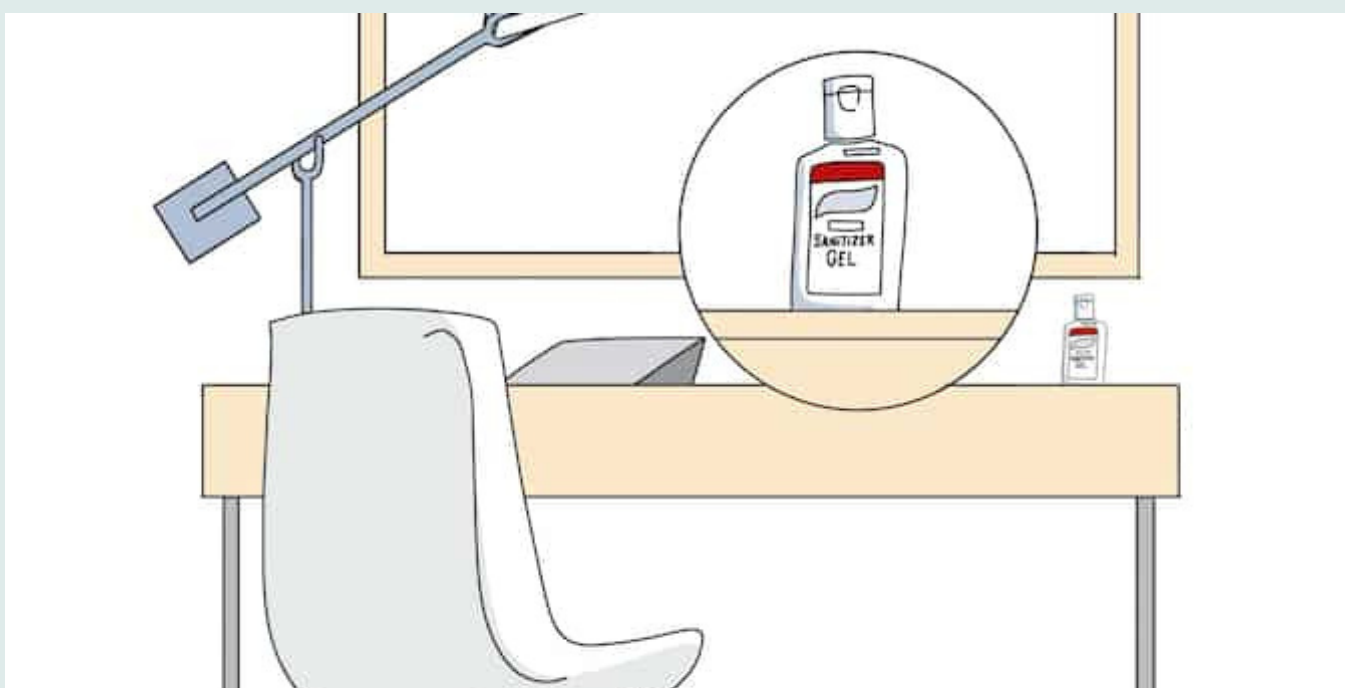
2. Increase cleaning and disinfecting

Increase cleaning and disinfecting throughout the apartment, paying attention to high-touch items.



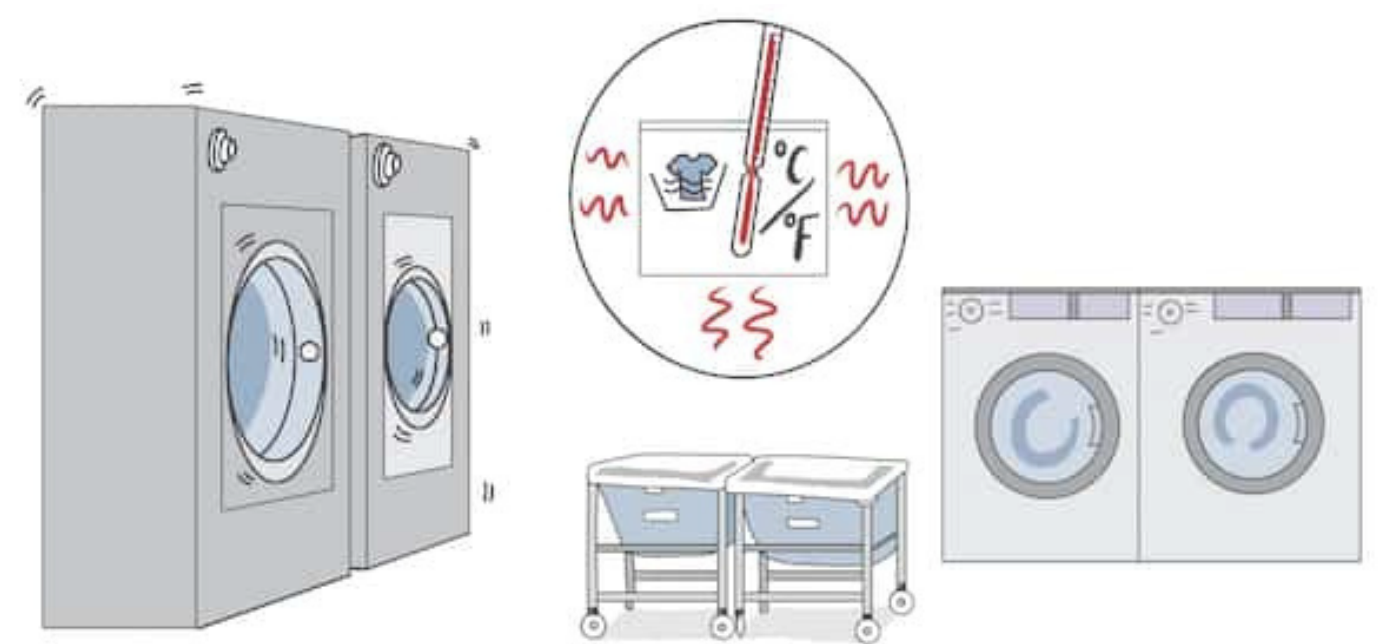
3. Travel-size hand sanitizer

Provide each guest room with a travel-size hand sanitizer.



5. Disinfect key

Provide clean and disinfected key upon check-in.



4. Linens

Wash all linens at a high temperature for optimal disinfection.

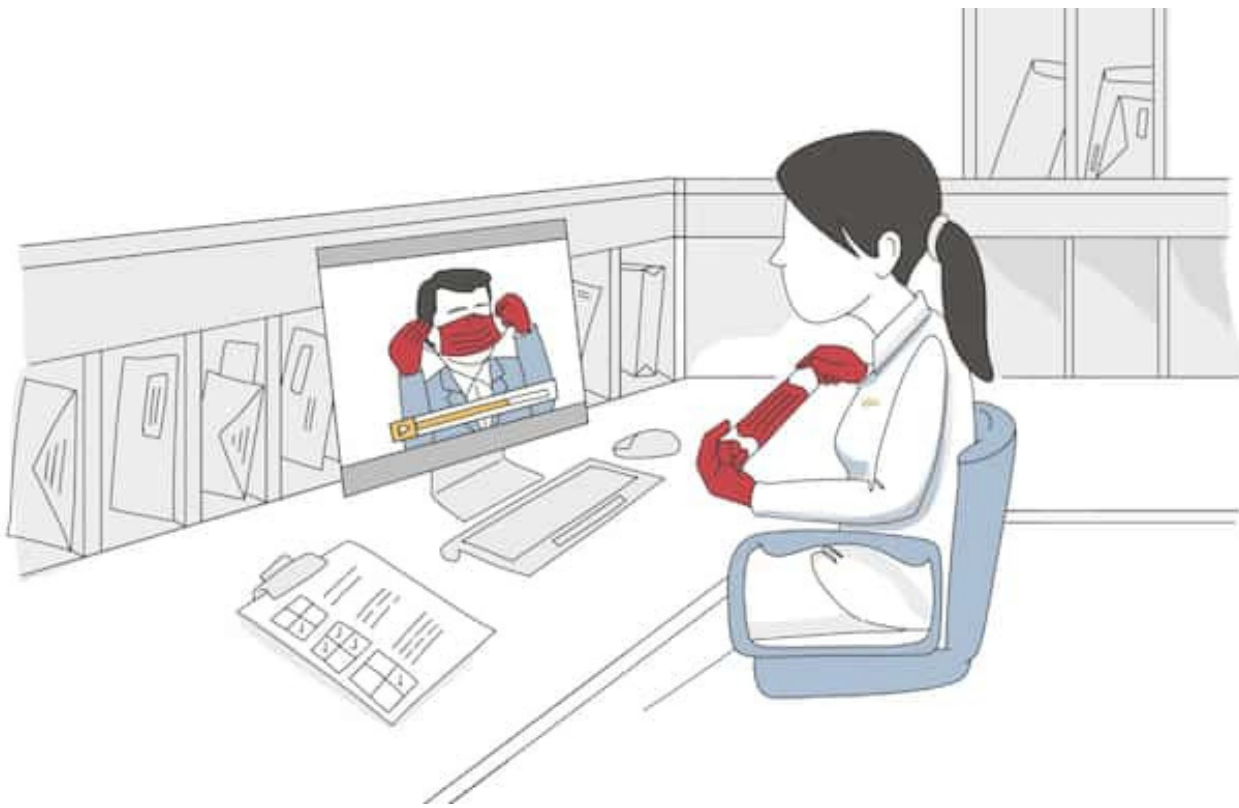
6. TV remote

Provide a clean and disinfected TV remote



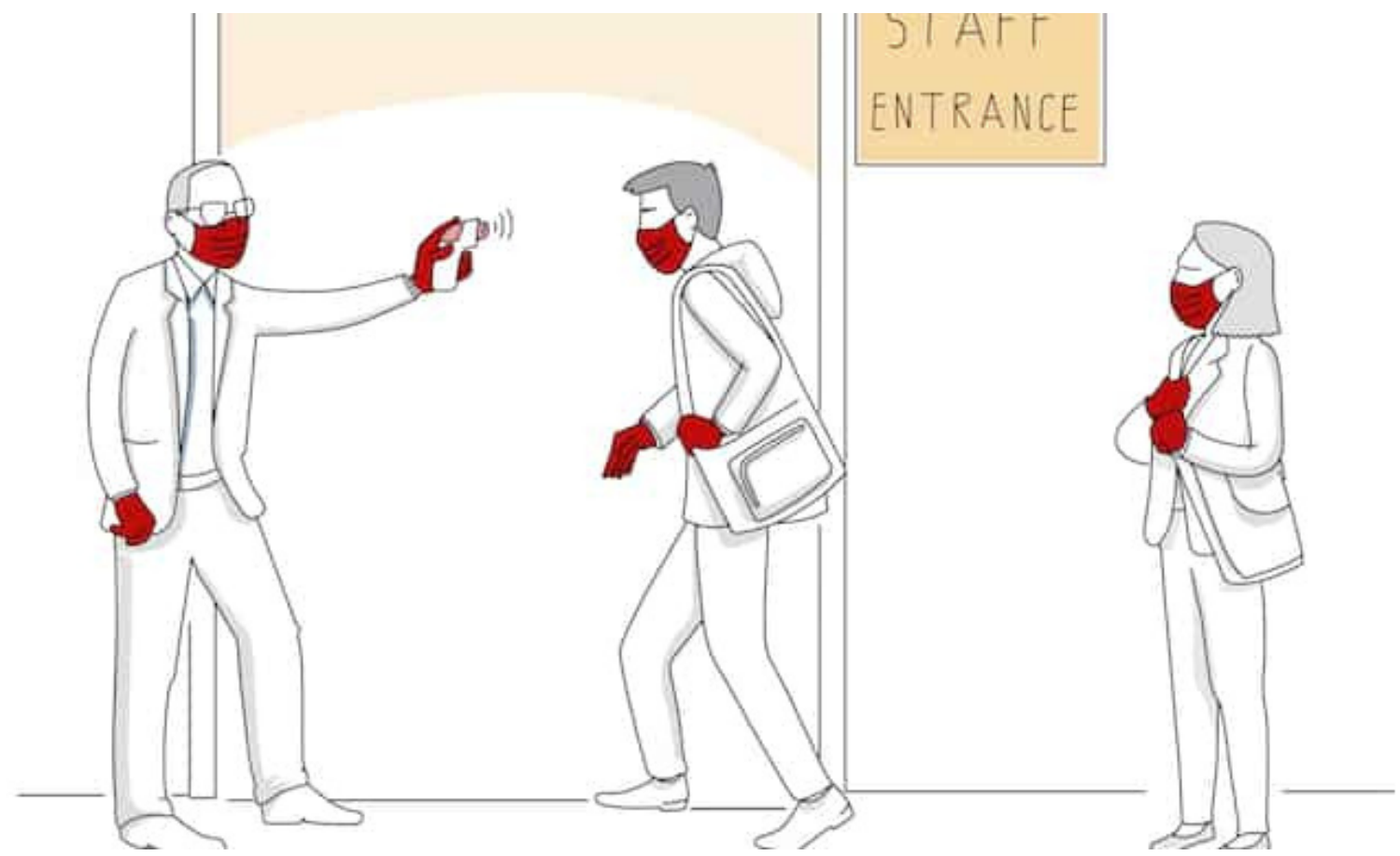
8. Team training

Provide team members with comprehensive hygiene and prevention training program.



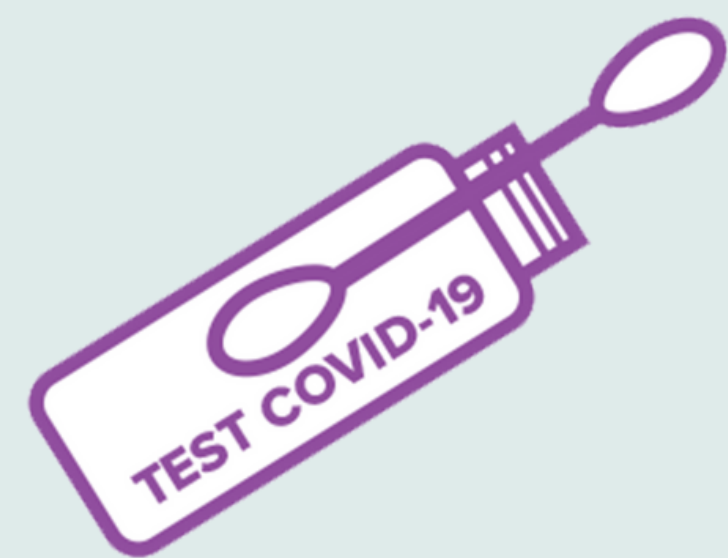
9. Team member PPE

Provide team members with personal protective equipment.



7. Team member temperature checks

Administer temperature checks for team members and suppliers, when legally permitted or required.



10. Test covid-19

All our staff, based on new protocols, will be tested every week.